

Network Service And Recharge

1 Network service

1.1 Account opening

After the new student reports, the online account named after the student number will be automatically opened. Usually the password is the last six digits of the ID card or passport.

The existing internet service is as follows:

Package	Wired		Wireless		RVPN	E-mail
	Download Bandwidth	Concurrent number	Download Bandwidth	Concurrent number		
10Yuan/month	10M bit/S	1	6M bit/S	4	√	√
30Yuan/month	15M bit/S	2	8M bit/S	4	√	√
50Yuan/month	20M bit/S	2	10M bit/S	4	√	√

- The E-mail address is "student number@zju.edu.cn", Mail server address is "http://mail.zju.edu.cn", new students have only one chance to set up a personalized E-mail alias in http://myvpn.zju.edu.cn
- Through RVPN services, you can access the school resources outside school.(Usage method: visit http://rvpn.zju.edu.cn, enter your user name and password. Please sign the certificate after you log in successfully)
- The Internet password is consistent with the password of the E-mail.

Reminder: Please keep your account and email address safe. For the sake of the security of your information, please change your password immediately after the first login.

1.2 Network access

1.2.1 wired Internet

After connecting to the network cable interface and automatically obtaining the IP address, you can go to the campus intranet. If you want to use the external network service, you need to use the pop-up Portal page to perform authentication.

1.2.2 wireless Internet

Search for the ZJUWLAN signal connection. After entering the account password authentication on the pop-up Portal page, you can use the network.

2 Recharge online accounts

To recharge a network account, you must first recharge your campus card account.

2.1 Campus card recharge

2.1.1 Method 1: Zhejiang University Campus Card APP

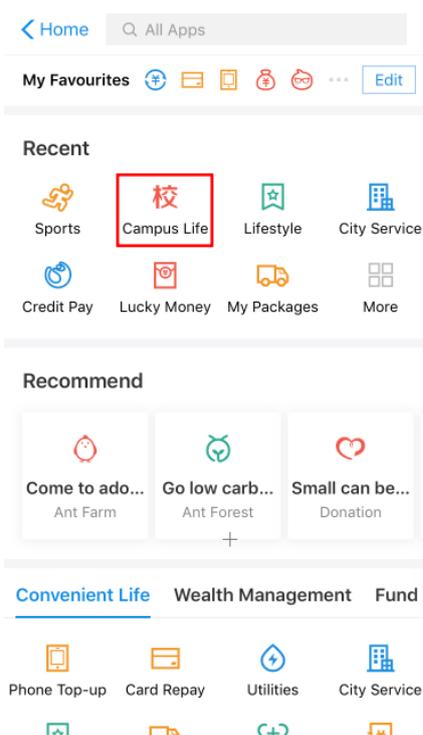
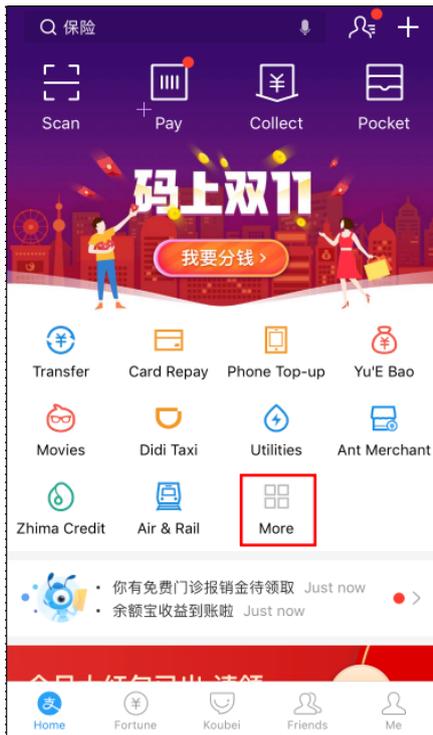


Download Zhejiang University Campus Card APP → Choose the right login method → Input Name and Password and verification code → click "Card Recharge" → Input Recharge amount → Click "confirm recharge"



2.1.2 Method 2: Alipay APP

Open the Alipay app → Click on "more" → Click on "Campus Life" → click on "Card " → Change city to "HangZhou" and select "Zhejiang University" → Input name, student number, recharge amount, check approval → Click recharge



Frequently Asked Questions: The Alipay registration name is inconsistent with the campus card name and cannot be recharged. You need to go to the card center to modify the information.

2.1.3 Method 3: Carding center

The Carding center operating time: 14:00 - 17:00 on Tuesday and Thursday .

Contact phone: 0580-2092627

2.2 Recharge Network Account

2.2.1 Method 1: The website

URL: <http://myvpn.zju.edu.cn>

Open the Network Self-service Center → Input Network Account and Password (Initial password is the six after id card or six after passport number .) then click login → Select self-service payment → Input the Campus Card's query password (Initial password is the six after id card or six after student number.), click to confirm input payment amount, check code → Confirm recharge

The screenshot shows the 'System Login' page of the Zhejiang University Network Self-service Center. The main content area has a login form with fields for 'Account' (帐号) and 'Password' (密码), and buttons for 'Login' (登录) and 'Reset' (重置). A red arrow points to the password field with the text '输入上网账号和密码' (Input network account and password). Below the login form is a section for 'Electronic Campus Card Self-payment Entry' (电子经费卡自助缴费入口) with a note: '注意:您注册的账号将自动被转换成小写...'. To the right is a sidebar menu with categories: 'System Menu' (系统菜单), 'Personal Information Management' (个人信息管理), 'Business Processing' (业务办理), and 'Business Query' (业务查询). The 'Business Processing' section is highlighted with a red circle and an arrow labeled '选择' (Select), containing options like 'Self-payment' (自助缴费), 'Pause/Resume' (暂停/恢复), and 'Business Change' (业务变更). The 'Business Query' section contains options like 'Payment Record Query' (缴费记录查询), 'Fee Statement Query' (费用清单查询), and 'Business Log Query' (业务日志查询).

This screenshot shows the recharge confirmation page. It features three input fields: 'Query Password' (查询密码) with the value 'password', 'Payment Amount' (缴费金额) with the value 'Payment amount', and 'Check Code' (校验码) with the value '2w3m2'. A red arrow points to the 'Payment amount' and 'Check code' fields with the text '输入密码、金额和校验码' (Input password, amount, and check code). Below the fields are 'Confirm' (确认) and 'Reset' (重置) buttons. A note at the bottom states: '注意:票据可到各校区服务点打印' (Note: Tickets can be printed at service points on various campuses) and a link for 'Electronic Account Recharge Method' (电子帐户充值办法).

2.2.2 Method 2: recharge via campus card APP

Download Zhejiang University Campus Card APP → Choose the right login method. → input student id, password (Initial password is the six after id card or six after student number.) and verification code →click to pay network fee →select payment amount → click payment



2.2.3 Method 3: The self-service machine

Add: the first floor of the canteen

Click to pay network fee → Put the campus card on the card reader → Input the campus card query password (Initial password is the six after id card or six after student number.) → click to confirm

